

GForge Fixing Tracker Filter Error

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DAS-ITE - GForge Fixing Tracker Filter Error

The typical tracker error is caused by incorrect serialization of user filter preferences to the database by Gforge PHP code. Use this query to find and fix the problem:

```
select * from user_preferences where preference_value like 'Array%';
```

This should show one or more rows where the user has somehow gotten invalid filter criteria saved. Change the "**select** *" to "**delete**" to remove those rows.

Note: This should be done carefully to avoid inadvertently deleting valid user preferences. This won't remove actual operational data like trackers or versions, but may cause other problems with the system. Do the SELECT before the DELETE every time!